

END OF SEPTEMBER (Q2 18/19)

CORPORATE PERFORMANCE CABINET REPORT



*Our Vision sets out what we want for Somerset.
Our Business Plan explains how we will achieve this.*

The County Council Vision

Our Vision is all about improving lives by creating:

- A thriving and productive County that is ambitious, confident and focussed on improving people's lives.
- A County of resilient, well-connected and compassionate communities working to reduce inequalities.
- A County where all partners actively work together for the benefit of our residents, communities and businesses and the environment in which we all live.
- A County that provides you with right information, advice and guidance to help you help yourself and targets support to those who need it most.

Business Plan

Our Business Plan explains how we will work towards this Vision over the next three years.

The Business Plan contains four strategic outcomes that show what the Council will focus on to deliver its Vision and improve lives. Beneath each strategic outcome sits four key priorities and a range of activities. By lining up these activities, priorities and strategic outcomes with the Vision we can plan ahead, monitor progress and above all ensure that we are working within our financial means.

To view our interactive online business plan please go to www.somerset.digital/businessplan

Meeting the Council's challenges: sustainability, quality and focus

The Council must be confident and capable if it is to deliver the Vision and Business Plan. These organisational priorities fall into three broad categories and a set of activities that will equip it to deal with the challenges, and grasp the opportunities, ahead. The Council will use them to develop and deliver its service plans and thereby underpin the outcomes in the business plan.

Our Vision 'Improving Lives'

A county infrastructure that drives productivity, supports economic prosperity and sustainable public services

- Ensure that the Council is financially sustainable
- Enable economic and housing growth
- Create the climate for enterprise and innovation that businesses need to grow and collaborate.
- Deliver the Heart of the South West Productivity Strategy and influence the local Industrial Strategy for the benefit of Somerset.



Safe, vibrant and well-balanced communities able to enjoy and benefit from the natural environment

- Support development of stronger communities including working with them to increase their resilience.
- Work with partners and communities to protect and enhance the environment, manage our water better and produce less waste.
- Make sure that Somerset remains a safe place to live, work and visit.
- Support and promote enjoyment of Somerset's heritage, culture and natural environment



Fairer life chances and opportunity for all

- Tackle inequalities and poor social mobility across Somerset so everyone can realise their potential and give more to our economy and society.
- Maintain the Council's focus and commitment to make Somerset a place where all children are healthy, safe, and have good physical and emotional wellbeing.
- Ensure all children in Somerset have access to high quality schools, high quality educational, professional and support services, teachers and leadership teams.
- Equip Somerset's workforce of the future with the skills they need, and enable them to aspire and achieve in Somerset's economy.



Improved health and wellbeing and more people living healthy and independent lives for longer

- Explore, define and implement robust health and social care integration
- Focus efforts towards improving health and wellbeing outcomes, especially for those in greatest need.
- Foster an environment which promotes healthier choices and support people to take responsibility for their own health and wellbeing.
- Support people to remain independent and within their homes and communities, without formal social care support wherever possible and for as long as possible.



Meeting the Council's challenges: sustainability, quality and focus

Purpose of the Report

This report reflects the Council's ongoing progress towards the priorities laid out in the Business Plan. The measures used to support this report come from across the Council and are a subset of the measures monitored monthly by SLT.

This report sets out the key activities and measures used to check our performance for the year against the priorities we are working towards.

Further detail is given in relation to a set of business performance indicators covering finances, customer focus, and our workforce.

This report does not contain details of the numerous other activities ongoing in each service area that also contribute to delivering what is important and will make a difference to all in Somerset.




Further information about how the Council monitors and reports on performance can be found on the Council website (www.somerset.gov.uk)

For any other information please contact the Planning and Performance Team at Performance@Somerset.gov.uk

Key to KPI ratings used

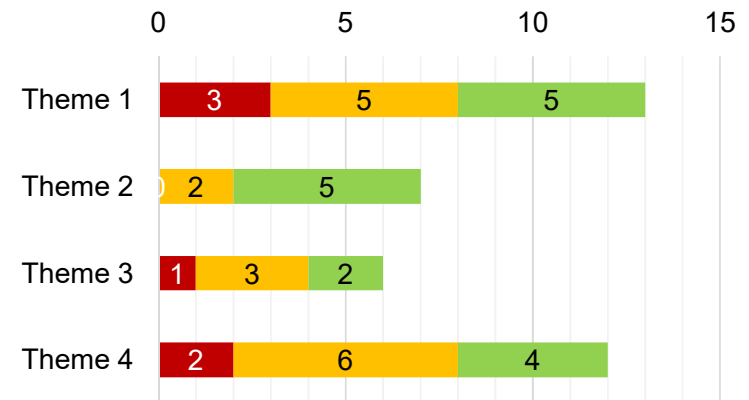
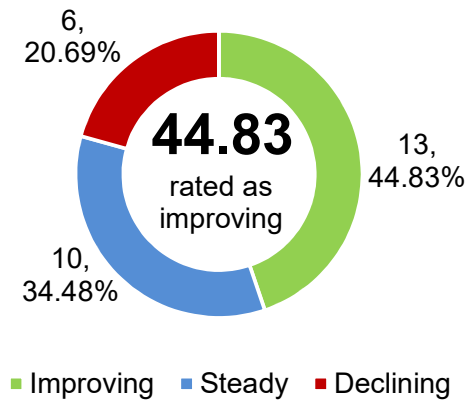
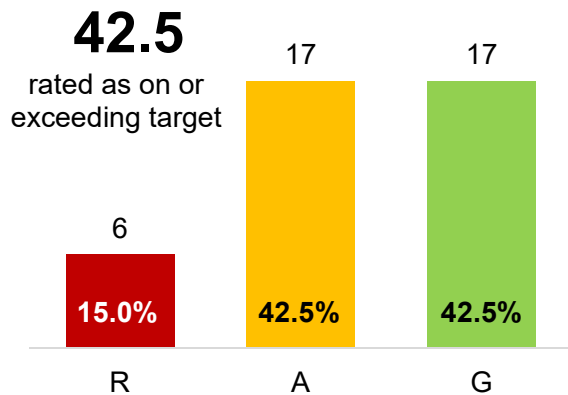
This report includes Key Performance Indicators (KPIs), where progress is assessed against targets and project updates.

Performance is shown using Performance Ratings, progress is shown in terms of Direction of Performance (DOP) through the use of arrows.

Performance Ratings	
G	Performance is on or exceeding target. Project is on target.
A	Performance is off target but within tolerance. Project requires attention.
R	Performance is off target and outside tolerance. Project is off target.
B	Metric discontinued. Project is closed.
Direction of Performance	
	Performance is improving. Project has achieved a milestone.
	Performance is steady. Project is progressing.
	Performance is declining. Project has missed or at risk of missing milestones.

Executive Summary

	Red, Amber or Green Rating			Direction of Performance*		
	G	A	R	↑	→	↓
A county infrastructure that drives productivity, supports economic prosperity and sustainable public services	5	5	3	3	0	0
Safe, vibrant and well-balanced communities able to enjoy and benefit from the natural environment	5	2	0	2	3	1
Fairer life chances and opportunity for all	2	3	1	3	2	1
Improved health and wellbeing and more people living healthy and independent lives for longer	5	7	2	5	5	4
TOTAL	17	17	6	13	10	6



*Not all measures carry a direction of performance

Corporate Performance Report - End of August 2018

Revenue Budget - Projected Outturn Position for 2018/19

R



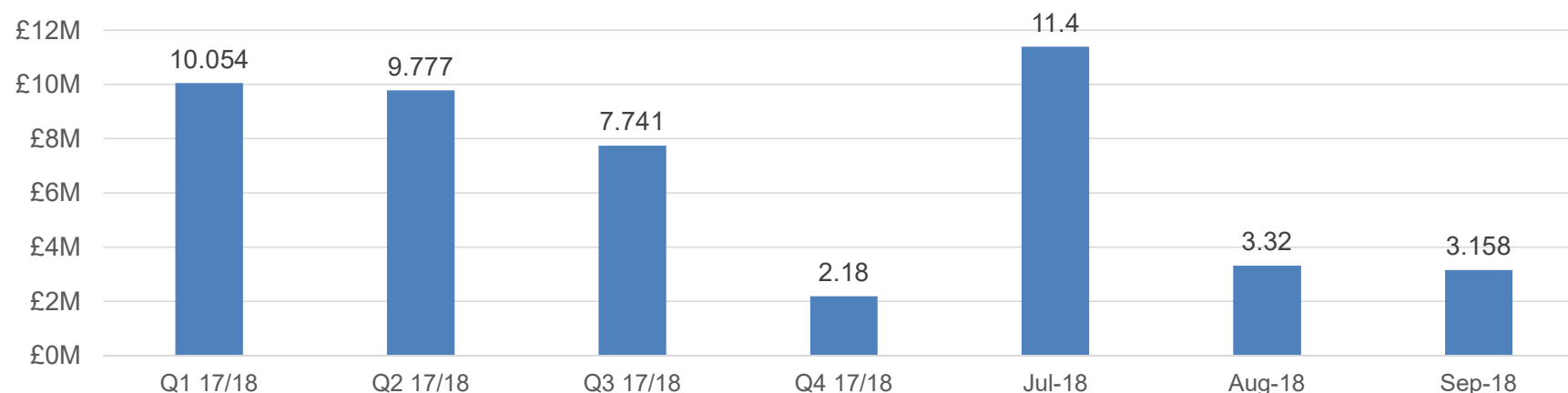
Q1 17/18	Q2 17/18	Q3 17/18	Q4 17/18	Jul-18	Aug-18	Q2 18/19
£10.054M	£9.777M	£7.741M	£2.18M	£11.4M	£3.320M	£3.158M
Overspend	Overspend	Overspend	Overspend	Overspend	Overspend	Overspend
R	R	R	R	R	R	R

This report presents the projected revenue outturn for 2018/19 based upon actual spending to the end of September 2018 and having applied the budget adjustments for the proposals for change agreed by the Cabinet in September 2018. The resultant projected outturn is £3.158m over the available budget of £317.883m. The Senior Leadership Team (SLT) is currently assessing the additional management action and mitigations required to further reduce this projected overspend.

Meanwhile the revenue contingency of £3.400m remains largely uncommitted at this time. This means that, should the contingency not be drawn upon, the budget would be balanced overall. The projection also takes no account of the £2.5m recently allocated to Somerset County Council as additional “winter funding” for Adult Social Care. Discussions are ongoing with the Clinical Commissioning Group as to how this funding should be deployed.

Good progress is being made with regard to delivery of the agreed proposals for change; both those agreed in February (75% - by value - on track with plans to address a further 23%) and those agreed in September (86% on track allowing for those for which consultation with other bodies is required – 94% if agreement is given).

More detail on this measure is available in the month 6 Revenue Budget 2018/19 Monitoring Update which is presented alongside this report.

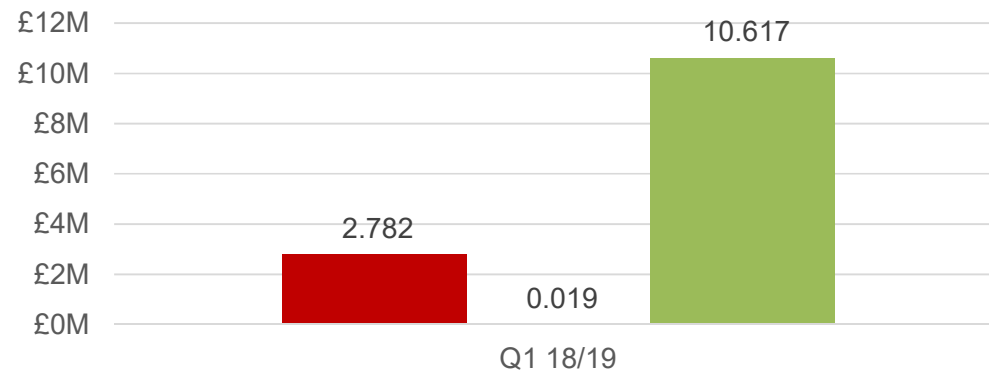


The Projected Delivery of the 2018/19 MTFP Proposals (£M)

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	Q1 18/19	Commentary
Not Deliverable	£2.782M	The Medium Term Financial Plan (MTFP) sets the funding for the County Vision and the use of those funds is then monitored throughout the year to ensure delivery of Council objectives and actions within the resources available. Any MTFP savings that are not delivered and are not replaced by mitigating proposals will impact on the overall financial position for the current year and possibly into future years.
At Risk (£M)	£0.019M	
Deliverable (£M)	£10.617M	



Embed our People Strategy

A



Finalise Delivery Plan for People Strategy, review prioritisation of initiative roll-out to complement / support the organisations Financial Imperative and Culture work. Initial drafting shared with HR management cohort on 14th September for comment. Final Draft being prepared. Session booked in with Performance Team 18th October.

Upon full sign off Delivery Plan will be published and engage / communicate with staff (taking it 'out on the road').

Monitor progress and provide updates via appropriate channels (both 'formal' i.e. scorecards, and 'informal' e.g. Our Somerset blogs and the like).

Libraries Redesign

G



Projects/Programme Update

Libraries Service Redesign Decision Report and detailed recommendations and impact assessments being finalised for Scrutiny in October and Cabinet decision on 5th November.

Communications and support for town and Parish Councils and Library Friends groups are ongoing to encourage Expressions of Interest in Community Library Partnerships.

Workforce Redevelopment planning continues to model new staffing structures.

Next Steps

Complete appendices for 2 further decision recommendations.

Publish decision report and all papers on 16th October with Scrutiny Policy & Place Committee agenda

Communicate recommendations to all stakeholders including communities and press

Update Libraries Redesign website section on 16th October

Send out invitations for Expressions of interest in Community Library Partnership to affected library communities

Present decision recommendations to Scrutiny Policy & Place Committee on 24th October

Submit decision report for 5th November Cabinet meeting.

Connecting Devon and Somerset Phase 2 (part 2)

R



Project Update:

All 6 lots have now been awarded with 5 of the 6 lots being awarded to Gigaclear (GC) and Lot 4 awarded to Airband. Although project mobilisation commenced GC mobilisation has not been as quick as was needed. The Tier 1 contractor Telent has not actioned the mobilisation in the manner required and this has resulted in delay. GC provided a mitigation plan including the appointment of a second T1 contractor - MacNicholas. A remedial plan was provided in March which has some impact on the delivery. These proposals were that only around 25% of the original premises will be achieved by Sept 18, however slippage is corrected by June 2019 with over 75% caught up by Dec 2019. GC has not met the September Milestones in the revised plans and has confirmed that it will not be able to make the target dates. It is to provide revised proposals to CDS by the end of October. Airband has commenced build and is proceeding largely on track given the later start of its contract.

Completion of Colley Lane, Bridgwater

A



Construction Underway.

Advanced SCC utility works by Western Power Distribution and Wessex Water complete.

NEC 3 Project Manager and NEC 3 Supervisor appointed.

There has been no change to Whitemountain's Planned Completion within their latest programme (Rev E), which has been accepted. There is only 5 calendar days (3 working days) of terminal float remaining on the project. However, there is 20 days of Time Risk Allowances (TRA) on critical path activities. Also Whitemountain's programme is based on a 5 day working week, whereas they are working up to 3pm on Saturdays.

The next revision to the programme is due on 19-Sep and it is expected there will be very little change to the overall completion date. All activities are currently on programme. The critical path is through the piling activities to Somerset Bridge and also Load Transfer Platform

Next Steps:

Northern Abutment to Somerset Bridge:

- Concrete pour for trimmer beam and deck slab to abutment underpass.
- Continue with pile caps.

Southern Abutment to Somerset Bridge:

- Concrete pour for Southern Abutment pile cap.
- Continue with the piles.
- Continue with rotary bored piling to the HE slab.

Completion of Junction 25 of the M5

A



RAG Amber on account of HE land acquisition

- Liaison with Highways England is continuing on detailed design matters.
- Tender Documents will be issued beginning of October 2018
- Tender Return end of October 2018
 - Award Contract January 2019 *(assume no Negotiation Phase)
- Construction commencement March 2019
- Construction complete end of End of March 2021

Next Steps:

- Complete Section 6 Agreement with Highways England.
- Provide responses to Safety Audit and Technical Audit reports
- Tender Evaluation and Moderation

Completion of Western Corridor, Yeovil

G



The latest programme details overall completion 04/06/2019 (original programme completion date 12/04/19). The critical path is now through the Preston Road roundabout. The project is currently on budget.

- Stourton Way Cycleway –Both of the toucan crossings are now commissioned and operational. The surface course for the mainline footway/cycleway was completed last week. Work to replace the remaining street lighting columns will take place during November.
- Bluebell Roundabout - Signals became operational on the 1st Aug 2018. Finishing works on-going.
- Westlands Roundabout – Surfacing and traffic signal work is ongoing under a series of night time road closures. The junction is scheduled to become operational in the New Year.
- Lysander Roundabout - Significant early progress has been made, work is now being carried out under a series of night time closures. It is anticipated that the junction will become operational before Christmas.
- Copse Road Junction/Western Avenue - Works are progressing ahead of programme. This junction is scheduled to become operational in the New Year.
- Preston Road Roundabout – The retaining wall on Western Avenue is nearing completion. On the 5th of November work to widen the carriageway and install equipment within Lufton Way will commence, during this work a one-way traffic management system will be introduced. It is anticipated that this work will be completed before Christmas. Work to construct the retaining embankment at the Asda boundary will continue during this time

Shadow Sub National Transport Body

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Transport for the South West Peninsula is an emerging Shadow Sub National Transport Body (SSTB). It is a partnership of local authorities and other key partners and agencies. It has been convened to provide a single overview, and to engage with government, on strategic transport priorities across the region and to work towards securing the necessary investment funding. The SSTB will also develop a business case for the establishment of a statutory sub national body that will receive devolved powers from central government.

It is being recommended to the 3rd October and 8th November meetings that there is no single lead authority but that the governance roles are shared among the authorities. This is thought to better present a united front. Somerset CC is taking the lead on governance. Cornwall CC will take on the technical lead role. A set of key messages, narrative, leaflet and website are being agreed to support the formal launch in November

Next steps:

Gain agreement to governance arrangements; gain budgetary approval; agree content of stakeholder leaflet



Taunton

No further update received from Great Western Railways (GWR) on Taunton Station
Work on option selection is complete and GWR are seeking initial approval from Network Rail

Next Steps: Issue of ITT, completion of listed buildings application, confirmation of public works loan.

Bridgwater

GWR has appointed a new project manager (PM) who is focussed on driving the project forward to delivery, this has increased confidence in their ability to deliver. Approval in Principle from Network Rail is imminent so the project will soon enter the detailed design stage. The new PM has acknowledged the need to engage with local Members and the public and is commencing the arrangements to do so. The funding agreement between SCC and GWR has been finalised in recent weeks. A new programme has been developed - milestones have been update below as appropriate.

Next Steps:

Consultation with local residents and Members - action carried forward

Secure approval in principle from Network Rail -July - awaiting confirmation from GWR that this is complete - This is still awaited

Commence detailed design (GRIP 4) - July - awaiting confirmation from GWR that this is complete - This is still awaited

**Wiveliscombe Enterprise Centre:**

Development of 450 sq. m of office and light industrial space. Planning permission awarded January 2017. Growth Deal funding award made subject to conditions. ERDF funding awarded and agreement now signed. It is expected that this will require revised planning and will push the build commencement date back to early 2019. MHCLG has been advised and has proposed that a CR for the grant funding agreement is submitted.

Wells Enterprise Centre:

Development of 550 square metres of office and light industrial space. Planning Permission awarded January 2017. ERDF grant funding now signed. Wells enterprise centre included in the unlocking growth fund part of the Growth Deal 2 programme. Purchase of a 1 acre plot at Cathedral Park has now completed. Build commencement date likely to be early 2019.

Bruton Enterprise Centre - Preliminary work has commenced to support a bid for further ERDF funding to support the development of an Enterprise Centre on land owned by SCC in Bruton. Grant funding application has been submitted and SCC has been invited to submit a full application. Next steps to seek planning permission for the site. Planning permission due to be submitted this month.

Target Dates: Wiveliscombe and Wells December 2019

Next Steps:

- Successful completion of procurement process for Wells and Wiveliscombe. Amber
- Submission of full business case for ERDF funding for Bruton to MHCLG. Green

Somerset Energy Innovation Centres phase 2 & 3

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Construction of SEIC 2 is on programme to complete on 26th November 2018.

Phase 3 of the SEIC development will deliver a 3-storey building to accommodate robotic technology development with a focus on nuclear robotics for testing and construction both during the construction and operation of HPC, operation of HPB and the decommissioning of HPA. The design of SEIC 3 is being developed to RIBA Stage 3. A full application to secure HotSW LEP Growth Deal 3 funding to deliver this phase is being completed for submission September 2018 - the HotSW LEP has given approval in principle for funding for phase 3. The procurement of an Operator to manage SEIC 2 and 3 is in progress.

Next Steps:

- Development of Operator specification to appoint an Operator in early-2018. - In Progress
- Design & Build Professional Team develop design for SEIC 3 to RIBA Stage 3 - In progress.
- Full business case developed for Growth Deal 3 funds for phase 3 to reflect robotic technology - In Progress

iAero Centre

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The revised ERDF funding application and response to all pre-contract conditions has been submitted accept for the revised Planning Application Certificate which will be issued by SSDC shortly. MCHLG has indicated that they are happy with the resubmission and responses to the pre-contract conditions and that once they receive the amended planning certificate, they will they will issue a Funding Agreement. Awaiting funding agreement from MCHLG. Work will now commence on submitting a revised full application and business case to secure Growth Deal 3 (GD3) funding. Initial market testing of pre-tender cost estimates identified a budget shortfall against costs that has now been addressed through value engineering, use of the ERDF element of the funding package and use of SCC economic development approved budgets and will be closely monitored as the scheme progresses. SCC is working with Leonardo Helicopter and other industry stakeholders to organise a "stakeholder engagement event" for SMEs to raise the profile of the Centre and generate potential tenants and users of the Centre. This is being planned for October 2018 but is subject to Leonardo Helicopters' availability as they have agreed to host the event (at nil cost to SCC).

Next Steps:

- Organise SME stakeholder engagement event for October 2018.
- Develop operator agreement and plan procurement process.
- Revise full application and prepare responses to pre-contract conditions to secure ERDF funding.
- Revise full business case for GD3 funding



This programme currently holds a status of amber due to the lack of Team Around the School (TAS) data, and the lack of progress with the Inclusive Communities Charter Mark

Achievements:

- SCC Volunteering Leads event held to determine direction of volunteering for SCC in light of the impending termination of the YouCanDo contract
- The new Local Offer site went live in July to raise the profile of Somerset provision (SEND). Google Analytic engagement statistics are reported fortnightly to the Local Area Improvement Network meeting
- The Local Offer annual report was completed and is now live on the Local Offer website
- Team Around the School (TAS) Handbook and Toolkit have been reviewed in line with new contractual arrangements over the school summer holidays
- TAS revised service level agreements (SLA's) will be sent out during October 2018 and training sessions delivered alongside to ensure reporting requirements are well understood
- West Somerset parent groups have been mapped with regard to their ability to provide advocacy and support to parents, including Jump Start, Somerset Parent Carer Forum (SPCF) and SENDsational Coffee mornings. Investment has been made in information points in Doctors Surgeries, Toy Boxes through Home Start and the Libraries

Slippage:

- Internal audit feedback on TAS highlighted the need for a tighter meeting structure; this has been addressed in the revised service level agreements (SLA's) that will be sent out in October 2018. Actions from audit are now monitored by the commissioning team. Moving to a contract review monitoring method for data collection should improve the current low returns on data. These meetings are due to commence in January 2019 for the previous term.
- Time slippage on the work required to include Further Education and Early years in TAS has been due to other priority work. This has now been scheduled for after the Autumn term (January 2019)
- There has been no progress with the Inclusive Communities Charter Mark due to capacity

Actions and outputs for the next period:

- Children's Trust and Early Help Commissioning staff will be attending the October Voluntary and Community Sector Engagement (VCSE) Forum to consult on the CYPP 2019-22 and future for early childhood support - to report back Q3
- Local Offer sustainability plan has been developed and costed and is now with SMT awaiting approval
- Training and development in use of TAS Service Level Agreements (SLA) being run in October 2018

**Achievements:**

- Local Offer for care leavers up to 25, as set out in the Children and Social Work Act 2017 has been published
- A social work degree programme for up to 30 students a year will be delivered at Yeovil College in conjunction with Gloucester University from January 2019.
- Audit outcomes evidence improving quality in practice and in management overview.
- Small improvement in placement stability indicators, although caution should be exercised, as this is a small cohort of children
- Continued reduction in the number of care leavers who are NEET, reflecting whole council prioritisation of opportunities for care leavers
- Increasing evidence of the success of the Family Group Conference model and the Community Adolescent teams in supporting families to care for their children at home.

Slippage

- Small increase in social work turnover, however this also includes staff who have moved within the organisation, seeking other opportunities for their career development.
- Continued difficulty in placement sufficiency locally, reflected in an increase in the number of children who are placed more than 20 miles from home and outside the authority area.

Actions and outputs for the next period:

- Continue to develop social work practice, with emphasis on interventions in family life, particularly with teenagers, which enable families to care for their children, through difficult times.
- Analyse issues in order to better recruit and retain in house foster carers for a range of children.
- Assess skill set and redeploy remaining getset staff to reconfigured service

Most significant current risk/s:

- Ongoing difficulty recruiting social workers, as either permanent or locum staff, could increase caseloads for remaining staff, leading to early burn out and deterioration in the reputation of the service amongst the national workforce. This would lead to both poorer outcomes for children and difficulty maintaining a safe and effective service.

Most significant current issue/s:

- Placement instability for a significant number of children looked after due to variable quality of practice and poor sufficiency of placements able to provide a therapeutic approach particularly in relation to attachment and loss.

Trading Standards: Consumer Safety

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In the first quarter 1st April - 30th June 2018:

- We have carried out 17 scam victim interventions and 7 scam victim visits.
- We have taken 20 safety samples.
- We have issued 1 Special Safety at Sports Ground Certificate for a 2 day concert event at Huish Park, Yeovil.
- We have undertaken 73 Animal Health, Welfare and Disease Visits at Markets
- We have undertaken 59 Farm Visits (risk assessed using earned recognition)

Quarter 2 results will be made available in November 2018

- We post messages most days on social media and our new website has gone live.
- We continue to release press articles and e-mail newsletters to consumers and businesses.

Multi-Agency Risk Assessment Conference (MARAC)

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Description	The number of high risk domestic abuse cases that are discussed as part of a MARAC process					
Target	≥638 (an average of the previous 2 years)					
		Q4 17/18	Q1 18/19	Q2 18/19		
		669	611	531		
		G	→	G	↓	G ↓

Commentary and actions to be taken

Somerset County Council are leading work to improve the way in which it, and other agencies, work together to assess and plan for the safety of the most high risk domestic abuse victims. Currently, all high risk victims are referred to a multi-agency risk assessment conference (MARAC), however, recent review work has found that this may not always be a proportionate or timely response, and there could be opportunities for improving this partnership work. In addition, national funds for resourcing MARAC has ended, meaning that is no longer a sustainable model in its current form. A new model has been agreed and a number of measures have been put in place to monitor the success and quality of the process. In short, the new process will enable safety planning to take place in a more flexible way. This may be with a meeting, without a meeting, by meeting virtually to however the lead practitioner feels is necessary to put in place a plan in a in a timely way involving all necessary partner agencies. The new model will commence in November 2018.

Proportion of safeguarding pathway decisions made within 2 working days (Adults)

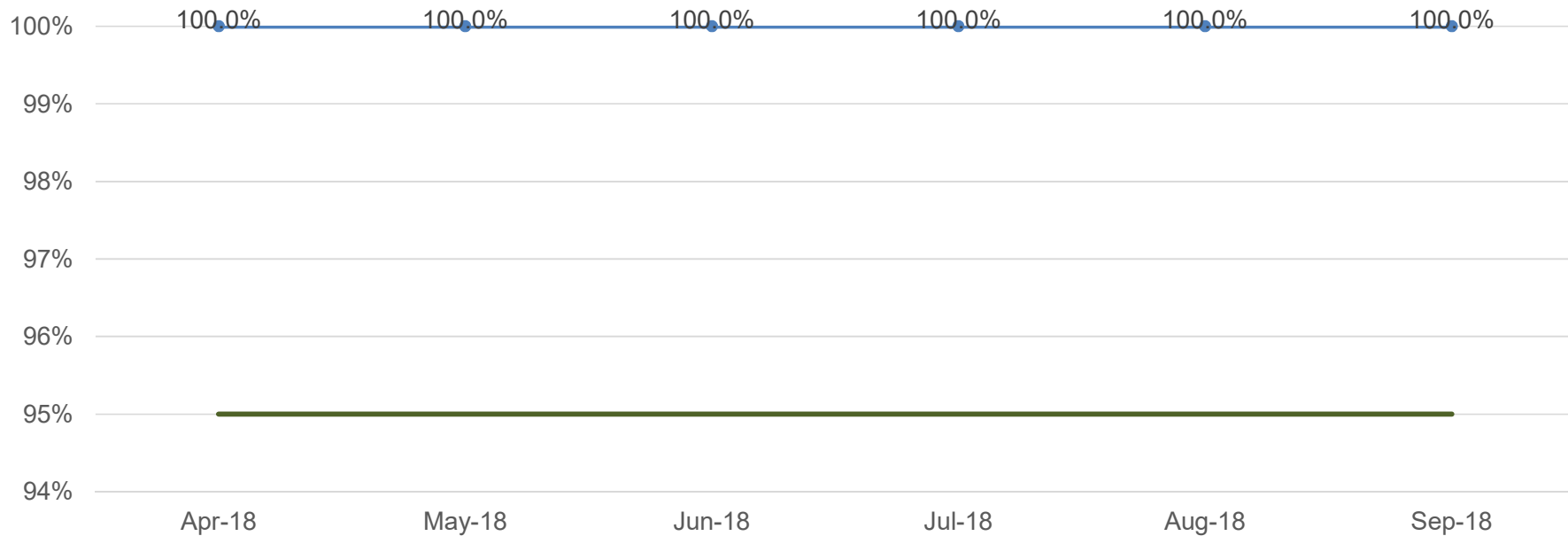
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Description	Time taken between safeguarding contact being received and pathway (triage) decision being made.						
Benchmarking	This is a local measure - I'm not aware of any national comparative data. The average for 17/18 was 98.7%.						
Polarity	Higher is better	Target	95%				
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
		100%	100%	100%	100%	100%	100%
		G →	G →	G →	G →	G →	G →

Commentary and actions to be taken

A validation exercise was completed during September. This identified a small number of recording errors which have now been corrected. As a result of this performance for the whole year to date has been 100%.



Proportion of safeguarding enquiries completed within 60 working days (Adults)

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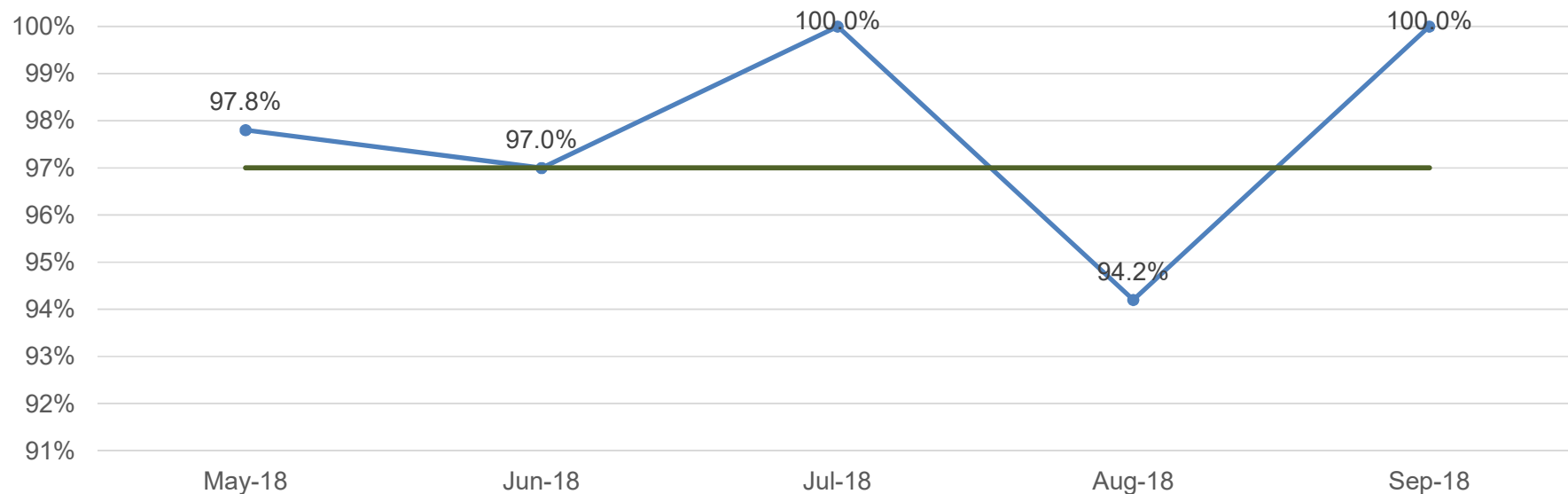
Description The target is for Safeguarding enquiries to be completed within 60 working days. This measure shows the proportion of enquiries that are completed within this timescale.

Benchmarking This is a local measure. As it is a new measure this year we don't have performance data for previous years.

Polarity	Higher is better	Target	97%				
			May-18	Jun-18	Jul-18	Aug-18	Sep-18
			97.8%	97.0%	100.0%	94.2%	100.0%
			G →	G ↓	G ↑	A ↓	G ↑

Commentary and actions to be taken

Following our review of enquiry timescales we implemented an escalation process for all enquiry completions to ensure that enquiries do not exceed unreasonable timescales. This view was taken on a risk management basis with the premise that all enquiries should be completed at the earliest opportunity proportionate to the level of concern raised. It was judged that no enquiry should exceed 60 working days, with the understanding that there will be some enquiries that are outside of our control that may exceed 60 working days – we have found that these enquiries have a valid reason as to why they have exceeded 60 days – the reasons are usually outside of SCC's control and can be attributed to delays in the crown prosecution service and our partner organisations. This is now integrated as part of our business as usual process and we continue to validate those enquiries that exceed the timescale to understand the individual circumstances.





Description	Increased awareness of VCSE Strategic Forum initiative via increased number of social media followers and users accessing website						
Activity	Actively engage with the VCSE through the Strategic Forum and website to ensure that initiatives are shaped and co-produced together						
Polarity	Higher is better	Target	Increased social media following and website users				
Social Media Followers					Jul-18	Aug-18	Sep-18
					208	223	240
Website Hits	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
	271	136	89	58	73	141	125

Commentary and actions to be taken

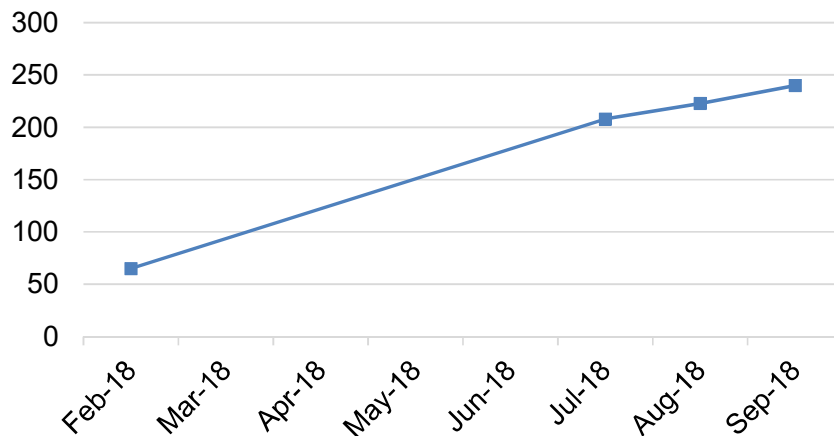
The last VCSE Strategic Forum took place on Wednesday 10 October and included a focus on items relating to children and young people.

An update has been sent to Commissioners and all County Councillors in September to further promote the VCSE Strategic Forum initiative.

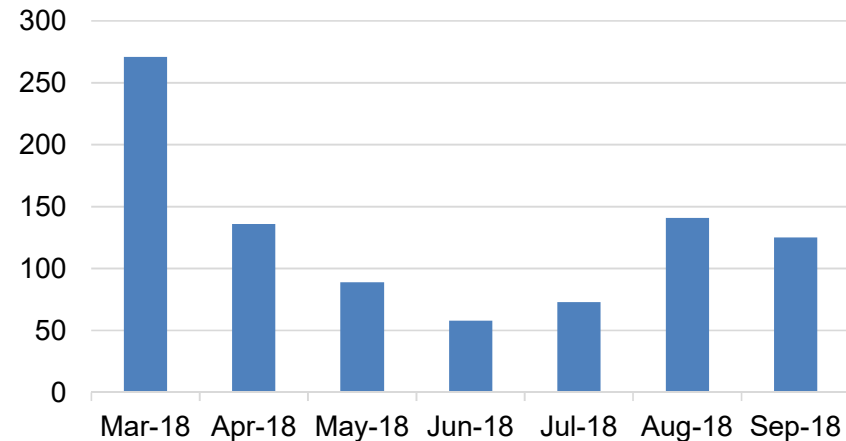
Commissioners have been asked to share any relevant updates impacting on the sector with SCC's Stronger Communities Team via communities@somerset.gov.uk. Items can then be discussed at future Forums or circulated via the Forum Website.

We would welcome any support in encouraging organisations to sign up to the Forum website www.somersetvcse.org.uk and to follow us on Twitter

Social Media Followers



Website Hits



Residual household waste (kg per household) sent to landfill each year

N/A



Metric under development

Indicator measuring the number of kilograms of household waste collected that is not sent for reuse, recycling or is not composted or anaerobic digestion per head of the population. This includes a reduction in the amount of residual waste either through increased reuse and recycling or decrease in overall waste collected

Performance around this measure can be seen in the recent Performance Report - April 2018 to June 2018 that was taken to Waste Board on the 28th September which can be found at the following address:

<http://democracy.somerset.gov.uk/ieListDocuments.aspx?CId=196&MId=577>

Highways - To be confirmed

N/A



Metric to be confirmed

Somerset Rivers Authority Flood action plan

A



SRA delivery partners have started on work to deliver the agreed 2018/19 programme. At the June Board meeting updates were provided on the larger, mostly LEP funded, schemes and some challenges were highlighted with some projects. Delivery partners are working through these but there is a risk that some project timeframes may slip. Delays could cause some tension within the partnership and public frustration with regards slow delivery. SRA grant proposals have now been converted to grant agreements enabling delivery partners to initiate project delivery.

Next Steps

A revised proposal for the Sowey / KSD has been taken to the Board and approved.

SRA delivery partners are working through some challenging issues with a dredging project and may have to delay the scheme - a decision will be made within the next few weeks.



Programme 4 currently holds a status of AMBER, this is due to the fact that whilst actions are taking place outcomes at KS2 and KS4 in particular are falling behind national averages and it is expected that the gap in performance between vulnerable learners and their peers will also increase. We are also continuing to see an increase in fixed term exclusions and the number of pupils being home educated.

Achievements:

- New SW Regional Teaching Schools Co-ordinator has been appointed, with a meeting set up 15th October (feedback in Q3)
- Phase strategy groups are now established and running for Primary and Secondary.
- Categorisation of all schools/settings against a range of indicators including education outcomes and inclusive practice, is currently being undertaken to identify those at risk of being judged as Inadequate or requiring Improvement. Categorisation will then dictate the level of support received across the year. Where there are concerns progress will be monitored through the 'Schools Causing Concern' process.
- Team Around the School (TAS) is continuing to work to open up to early years (0-5) and FE (18-25), this will provide local network coverage for children of all ages and for which there is statutory responsibility. There are now service level agreements in place to support the effectiveness of TAS and the deployment of Parent Family Support Advisors
- Funding to run National Collaborative Outreach Programme (NCOP) transition Skills workshops has been secured and 15 NCOP schools will each receive 4 workshops to help support vulnerable Year 11 students in their transition. The workshops will be delivered by Young Somerset.
- Transition Skills course has been organised, recruited and is being delivered in Yeovil (20 students), Taunton (11 students) and Bridgwater (10 students) by Colleges on a 1 day per week basis. New Careers Advisor groups have been established (Primary Heads, Post 16) to help promote better Careers Education Information, Advice & Guidance (CEIAG) and transition opportunities for young people.
- A Somerset Apprenticeship & Skills Advisory Service is being created to help provide information and a brokerage system for young people interested in this Post 16 route.

Slippage:

- Percentage of EHCPs completed within 20 weeks has declined by 6% since May 2018. There are a number of factors that affect this: Schools not returning consultations within 15 day period (particularly during August) therefore the team were unable to name placements and finalise plans; and staff absence impact on workload. The team have been informed that the Code of Practice enables the LA to name a TYPE of placement rather than a name of school so that this should also no longer be a factor moving forward
- Number of fixed term exclusions has increased by 23% (873/674) compared with the same period last year. Discussions are taking place with Head Teachers to look at reasons why we are seeing this increase and the actions to be taken moving forward.
- Number of early help contacts made by schools has fallen by 49% since last quarter. It is assumed at this stage that this is normal academic year variance accounted for due to six weeks of Q2 data covering the summer break, we are waiting on data to confirm this.
- 2018 data shows performance gaps between vulnerable groups and their peers. KS4 data is still only provisional, but we are not narrowing the gap. TAS engaging to make sure that they are focusing on vulnerable groups to ensure they are in school and able to learn.

(continued on next page)



Actions and outputs for the next period:

- The Education Partnership Board is to review the role of the SEPB at the October meeting – reviewing membership, partner representation and Terms of Reference
- Funding is being sought to develop a Somerset Higher Education website to provide better localised information about HE provision being delivered in Somerset.
- Year 12 and 13 panels booked for w/c 15th October 2018 with all Post 16 Colleges, to support all young people who haven't made a secure transition to college. Support agencies (#Focus Five and Somerset Skills for Young People) will attend each panel to take referrals.
- Revise guidance on the use of part-time time tables being finalised and circulated to schools for application.
- Phase Strategy Group for Specialist Provision will be commencing

Most significant current risk: The current GCSE curriculum is not conducive to enable children with additional needs or those from vulnerable groups to achieve their potential. This can result in high levels of disengagement, as evidenced by increasing rates of exclusion and increasing number of electively home educated secondary pupils.

Most significant current issue: Lack of capacity to do detailed monitoring for quality of support for children on PT timetables and monitoring of suitability of provision for vulnerable children who are being home educated.

Percentage of people with LD in paid employment

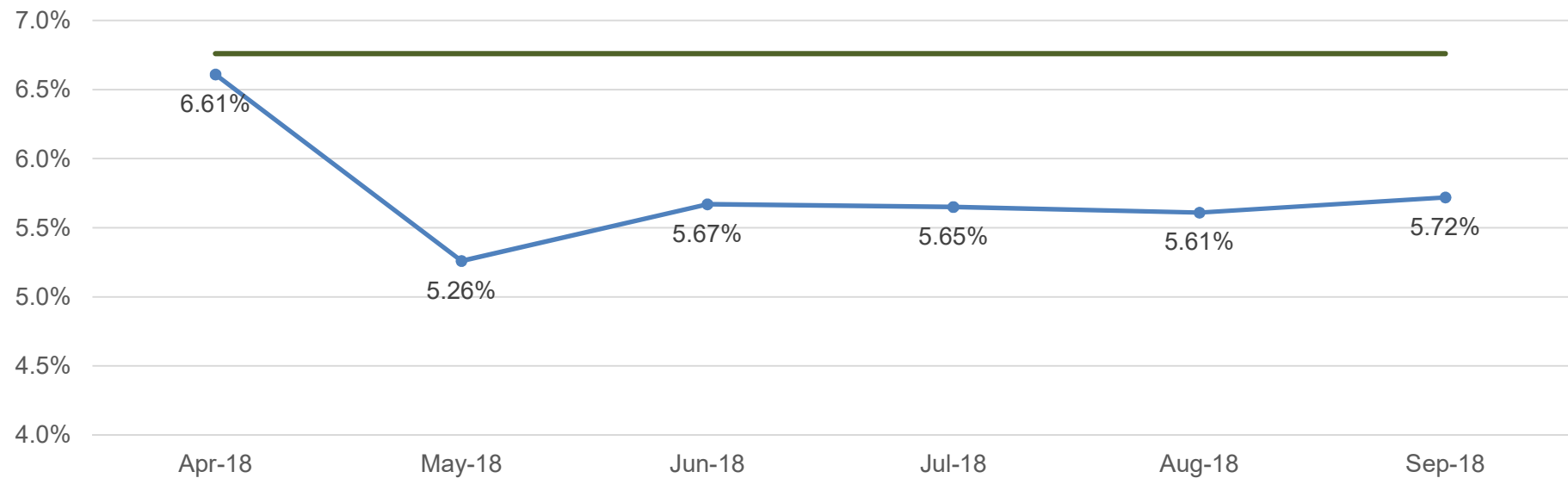
R



Description	National Adult Social Care Outcomes Framework (ASCOF) measure which records the proportion of people with LD and receiving support from the Council that are in paid employment						
Benchmarking	Somerset's 17/18 outturn was 6.76%. National average for 16/17 was 5.7%.						
Polarity	Higher is better	Target	6.76%				
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
		6.61%	5.26%	5.67%	5.65%	5.61%	5.72%
		A →	R ↓	R ↑	R ↓	R ↓	R ↑

Commentary and actions to be taken

Data in relation to the ASCOF measure only includes those people 'known to the council' who have "received long term support during the year in the settings of residential, nursing and community" and they have to be defined as having a Learning Disability. When considering young people in transitions, many would not have received long term support during the year in any of those settings and the evidence demonstrates that where employment opportunities can be created and maintained, the need to access formal adult social care reduces or disappears. This would include the majority of candidates who participate in project SEARCH or the new supported employment training opportunities such as the Supported Traineeship. These young people are represented through the additional 44 people who appear on our AIS system but would not be counted under the measure above and remain in work with the ongoing light touch support from the Supported Employment team.





Description	Support the West Somerset Opportunity Area Action Plan to increase social mobility and opportunity in the district through education and employment
Aims	<ul style="list-style-type: none"> • Increase the number proportion of children achieving a good level of development at the end of the foundation stage to at least 70% by 2021. • Outcomes at key stage 2 will be in the top half of the Country and the attainment gap will be half what it was in September 2017 by 2021. • Increase the number of young people gaining 3 levels of qualification, by 2021 West Somerset should be equal to the strong results for the best performing areas of the County. • Increasing the number of apprenticeship and successful completion in line with the rest of Somerset

Commentary and actions to be taken

The programme started in October 2017. The first year developed the programme in line with the DFE plan for the Opportunity Area focusing on 4 priorities.

Following stakeholder engagements four additional cross cutting themes have also been included:

- 1) Mental Health
- 2) Extra Curricular Activities
- 3) Access to services, and
- 4) Special Education Needs.

Progress update:

- The Opportunity Area delivered in line with the plan for 2017/18.
- The DFE have consulted on a 2018/19 delivery plan.
- The West Somerset Opportunity Area are working with a significant number of partners, with new service providers including The Youth Sports Trust, Home Start, Fare Share and Inclusion Expert.

Key Successes for the last quarter:

- Fare Share providing food for 2200 meals for children during the summer holiday proving a model that can be rolled out for the whole County to address Holiday Hunger.
- A community led and delivered Summer activity programme of over 350 activities for young people during the holidays.
- Doubling the number of students taking part in the National Citizenship service, and facilitating pupil premium students to take part.

**Achievements:**

- Work is still progressing to bring Public Health Nursing into Somerset County Council
- Two roadshow events were held in July to launch the Think Family Strategy. A review of the Effective Support for Children and Families (Thresholds) guidance commenced in Q2 which will incorporate the Think Family approach. Feedback is expected in Q3
- Presentations delivered to SENCO's and PFSA's from a number of schools around the Early Help Hub and Early Help Assessments to improve joint working between schools and early help services and establish a more cohesive pathway that meets the needs of children with SEND and vulnerable groups. Staff appeared far more confident about the process. There are more support sessions planned with SENCOs over the next 12 months
- The new Team Around the School (TAS) Service Level Agreements (SLA) will be sent to schools in October 2018 allowing for a robust measurement of impact and effectiveness in Q3
- The Early Help Board requested data leads across partners agencies to meet and design a protocol for a more robust mechanism for early help data sharing. Leads met in September to explore how data could be collected in relation to the indicators within the new Early Help dashboard. Whilst there was good attendance and engagement from agencies it is clear that there are not adequate systems in place currently recording this information. An update on progress will be reported to the October Early Help Board

Slippage:

- Q2 there were 401 contacts (individual children) from schools requesting Get Set support. 149 of these resulted in a service being offered. Therefore, for education as a whole the conversion rate needs to improve to reduce unnecessary work at the hub or within getset. We are targeting support towards schools over the next 12 months to try and improve the quality and threshold application of EHA's by schools
- The data is currently showing a slight increase in percentage of second or subsequent Early Help Assessments referrals that have had a previous episode within 1 year, from 7.8% in Q1 to 10.2% in Q2. Ongoing audit activity will review reasons for this and any corrective action required across partners
- Team Around the School SLA contract monitoring meetings are due to commence in January 2019 for the previous term. Training sessions will be delivered alongside the launch of the revised SLA to ensure all TAS' are clear on their reporting requirements

Actions and outputs for the next period:

- A public consultation on the future of early childhood support for 0-4 year olds will commence in November 2018

Most significant current issue: In September 2018 SCC Cabinet took decisions around the future of early help support provided to children and their families by getset. Aspects of this decision around staffing reductions (CAF-14a) are being scrutinised at an extraordinary Scrutiny meeting on October 8th. Once any proposed recommendations are considered by cabinet, and decisions are made the scope of the Family Support Service project will be revisited.

Development at 2-2.5 year check

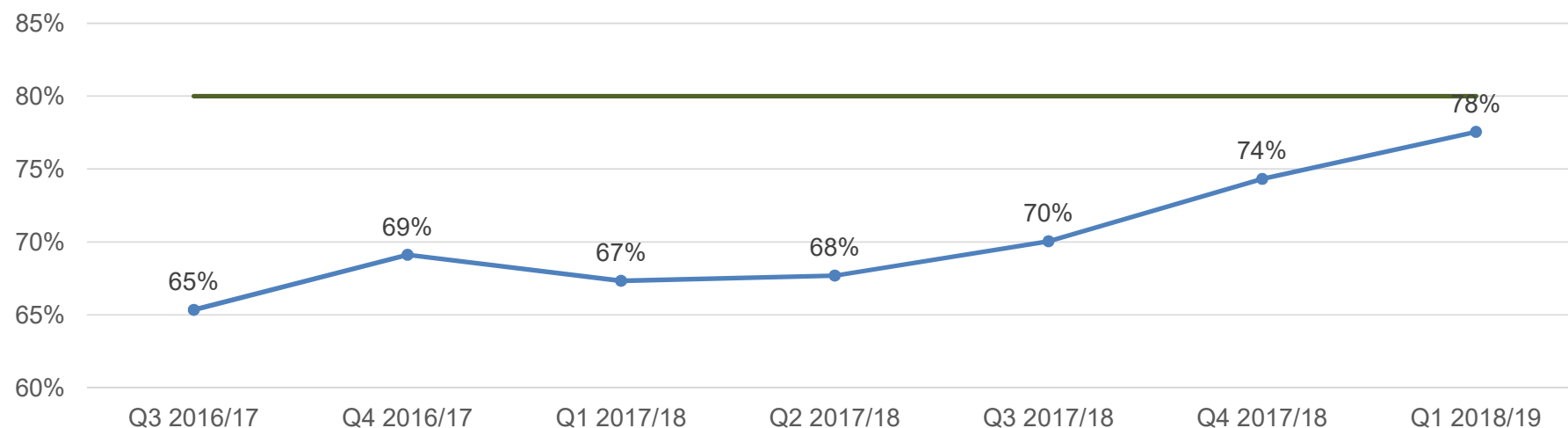
A



Description	Proportion of children at or above an expected level of development of those who have an Age and Stages Questionnaire score at 2-2.5 year review						
Polarity	Higher is better	Target	80%				
	Q3 2016/17	Q4 2016/17	Q1 2017/18	Q2 2017/18	Q3 2017/18	Q4 2017/18	Q1 2018/19
	65%	69%	67%	68%	70%	74%	78%
	N/A →	N/A ↑	N/A ↓	N/A ↑	N/A ↑	N/A ↑	A ↑

Commentary and actions to be taken

- The measure will help monitor child development to observe changes in population health from year to year. It supports assessment of the effectiveness and impact of services for 0-2-year olds and planning of services for children age 2 and beyond.
- The Ages and Stages Questionnaire-3 (ASQ-3) covers five domains of child development: communication, gross motor skills, fine motor skills, problem solving and personal-social development.
- Health visiting teams should have been using ASQ-3 as part of Healthy Child Programme two-year reviews from April 2015. Please see <https://www.gov.uk/government/publications/healthy-child-programme-0-to-19-health-visitor-and-school-nurse-commissioning> for more information.
- All the Somerset health visiting teams have been trained in the use of the ASQ-3 assessment.
- The main focus for the service is on improving data quality and capturing scores for the individual domains of the ASQ-3. The provider information team are working with front line staff to promote consistency in recording and communicate the value and potential benefits in capturing records for every child they visit.
- The proportion of children at or above an expected level of development has been increasing over time. This is partly due to improvements made in the recording process but also reflects genuine improvements. However, work is ongoing to improve data completeness amongst children who have a visit at 2-2.5-year review.



Health Visitor mandated contacts

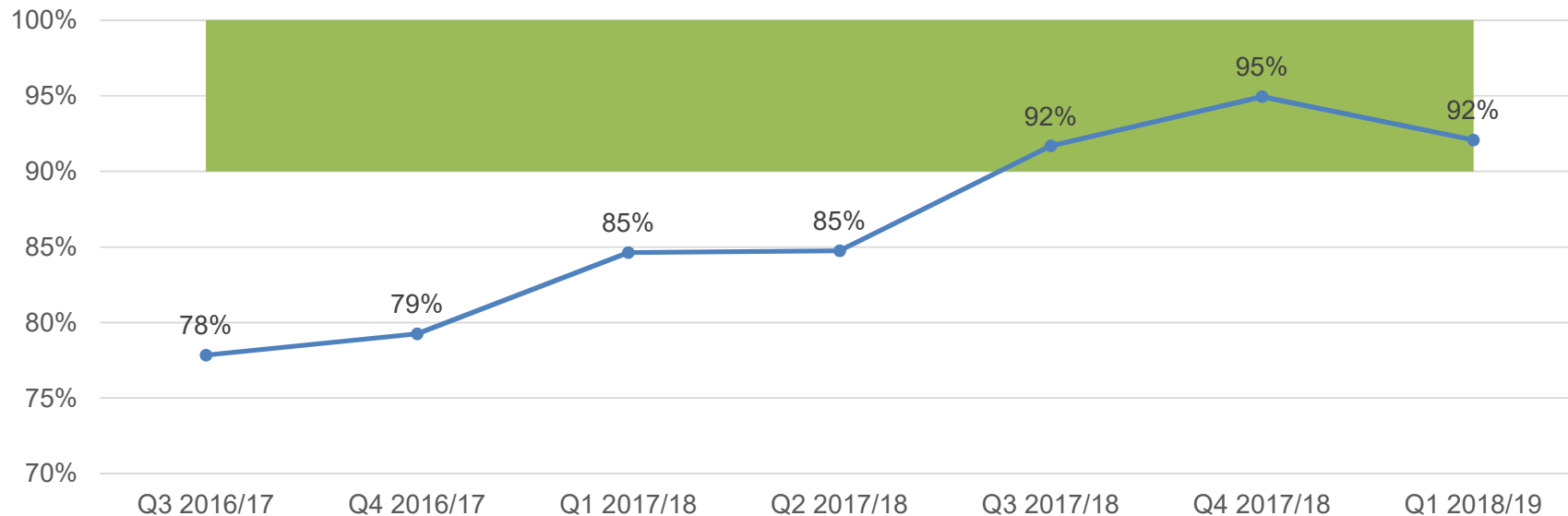
G



Description	Proportion of all infants receiving a new born visit within 14 days													
Polarity	Higher is better	Target		>90%										
	Q3 2016/17	Q4 2016/17		Q1 2017/18		Q2 2017/18		Q3 2017/18		Q4 2017/18		Q1 2018/19		
	78%	79%		85%		85%		92%		95%		92%		
	N/A	→	N/A	↑	N/A	↑	N/A	→	G	↑	G	↑	G	↓

Commentary and actions to be taken

- Health Visitors lead the delivery of the Healthy Child Programme. They use strength- based approaches, building non-dependent relationships with families to support behaviour change, promote health and wellbeing, protect health and to keep children safe.
- This is the only workforce that has the opportunity of engaging with all families, often in their own homes; this is essential for early identification of needs and implementation of evidence-based interventions to resolve needs before they become worse and require statutory or specialist intervention.
- Health visitors have a key role in identifying additional health needs and risks e.g. maternal mental health difficulties, developmental concerns, domestic abuse and difficulties in transitioning to parenthood. As part of universal health visiting services, all families are offered five key visits: Antenatal, New born visit, 6 – 8 weeks, 9 – 12 months, 2 – 2 ½ years. With additional support where needs are identified.
- Somerset all families are offered a new birth visit. We will continue to engage with families to promote the uptake of the new birth visit within 14 days of their baby's arrival and work is underway with maternity services to ensure antenatal care is more joined up and communication is improved between midwifery and health visiting services.
- The proportion of children receiving a visit for 2017/18 was 89% but has been above the target of 90% in each of the last three quarters.





Overall Improvement Programme Status: Work is progressing, but we are not seeing an improvement in child health in all areas as a result of these.

Achievements:

- NHS England has awarded funding for a specialist perinatal and infant mental health service for Somerset
- The health and well-being survey has been completed, gaining views from over 7000 children across schools in Somerset
- 42 schools are signed up to the Somerset well-being framework – adopting a whole school approach to health and well-being, focusing on emotional health and well-being

Slippage:

- The development of Family Support Services will need to be rescoped, following a decision around reduction in SCC early help services
- There are still difficulties ensuring timely input to Education Health Care Plan (EHCP) from health partners
- Work has stalled on the 0-5 Speech & Language and Communication Strategy, as it is not clear this will have the desired impact and lead is leaving the Council

Actions and outputs for the next period: Publication and publicising the health and well-being survey results to promote schools and partners to take action as a result of findings



This programme currently holds an Amber status due to delayed sign-off of 2018/19 Action Plan, however, both on-going work in legacy schemes from 2017/18 and current operational performance remain on-track.

Achievements:

- Roll-out of mandated NHS investment in Children and Young Peoples Mental Health
- Ratification of 2018/19 Programme 3 Action Plan
- Presentation to NHS England Regional Learning Event “CAMHS” – 03/09/2018

Slippage:

- Ratification of Action Plan. CCG interim managers are in-post and are making progress

Actions and outputs for the next period:

- I-THRIVE Service Model – exploratory workshop – 04/10/2018
- Follow-up to Rapid Improvement Event – 26/10/2018
- Continued implementation of 2018/19 Programme 3 Action Plan
- Sign-off of “refreshed” NHS Local Transformation Plan for Children and Young People’s Mental Health, 2015-2020

Most significant current risk/issue: Financial pressures upon partner agencies

Variances: Some activity-based performance has been affected seasonally (summer holidays)



There is still work to be done. Continued small steps will get us there, but pace is challenging as agencies have individual agendas and difficulties.

Achievements:

- Multi-agency roadshows exploring good practice examples. Scheduled further sessions in November
- Steady flow of Social work qualified recruits coming into the authority. Focus on new starter and leaver feedback through Engagement Surgeries.

Work on themes to enhance or develop the experience as a Social Worker in SCC

- Contacts made at Community Care Live in London – opportunities to bring people to Somerset on try before you apply visits. Work with Visit Somerset to sell the area
- Work with West Sussex and Essex to look at attraction in terms of recruitment. Neither of these are direct competitors in the market
- Social Work degree course set up at Yeovil College in partnership with Gloucester University. Exploring what we might be able to offer in the west of the County
- STP Programme colleague has joined the Workforce Board giving potential access to funding to work with Health

Slippage:

- Financial Imperative work has halted plans for joint training aimed at promoting partnership working
- Slow progress with moving the workforce board to multi-agency beyond the STP

Actions and outputs for the next period:

- Undertake the November roadshows looking at the Lead Professional Role
- Consider training offer to enable and promote this role
- Identify opportunities to link with the STP
- Continue work to identify creative opportunities to enhance recruitment including strengthening our links with Community Care
- Review turnover in CSC to identify activity to reduce numbers leaving

Most significant current risk: Financial challenges within SCC and partner agencies

Most significant current issue/s:

- Pace
- Relationships with some partner agencies
- Turnover of staff in social work qualified roles

Percentage of adults with LD who live in their own homes

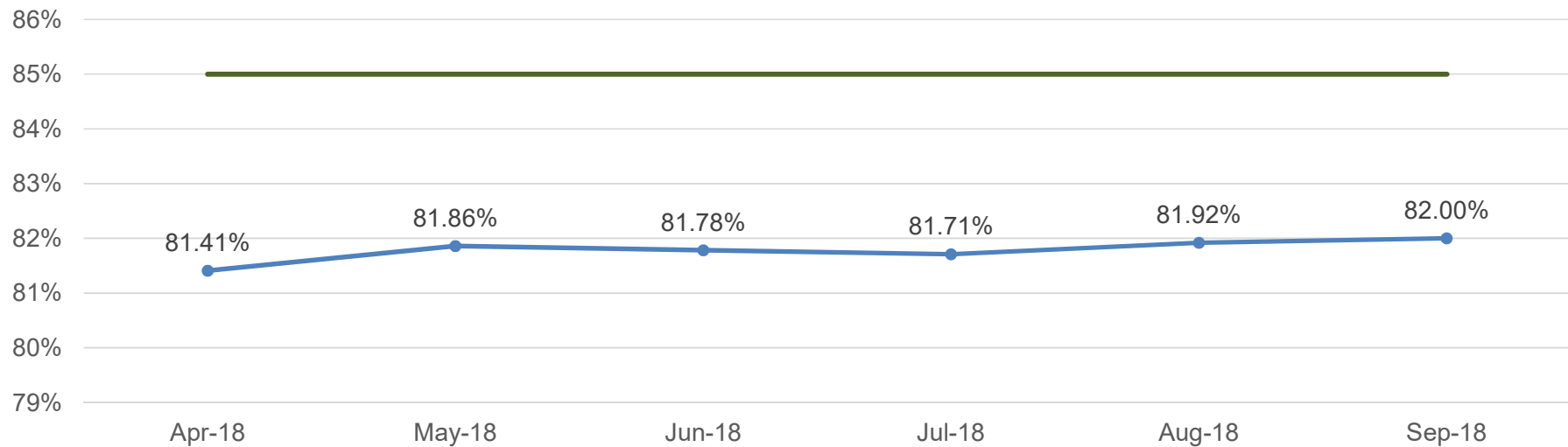
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Description	National ASCOF measure which records the proportion of people with LD and receiving support from the Council that live in their own home.												
Benchmarking	Somerset's 17/18 outturn was 85.1%. National average for 16/17 was 76.2%.												
Polarity	Higher is better	Target	85%										
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18						
		81.41%	81.86%	81.78%	81.71%	81.92%	82.00%						
		A	→	A	↑	A	↓	A	↓	A	↑	A	↑

Commentary and actions to be taken

Local performance remains stable, with Somerset's figures remaining above the 2016/17 national average of 76.2%.



Percentage of Good/Outstanding CQC Rated Provision (Adult Social Care)

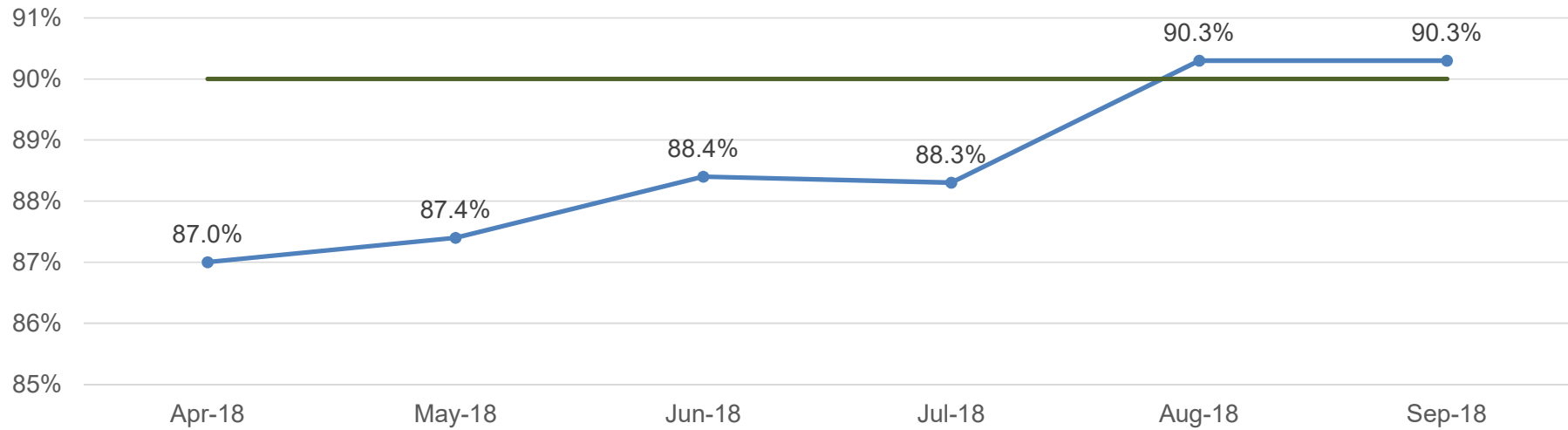
G



Description	Data provided by Care Quality Commission (CQC) showing the proportion of provisions rated Good or Outstanding						
Benchmarking	Somerset's March '18 position was 87.5%. National comparator figure is 82.7%						
Polarity	Higher is better	Target	90%				
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
		87.00%	87.40%	88.40%	88.30%	90.30%	90.30%
		A →	A ↑	A ↑	A ↓	G ↑	G →

Commentary and actions to be taken

Steady progress saw this measure achieve the target for the first time in August and this performance has been sustained in September.



Percentage of users using self-directed support (given a personal budget or in receipt of a direct payment)

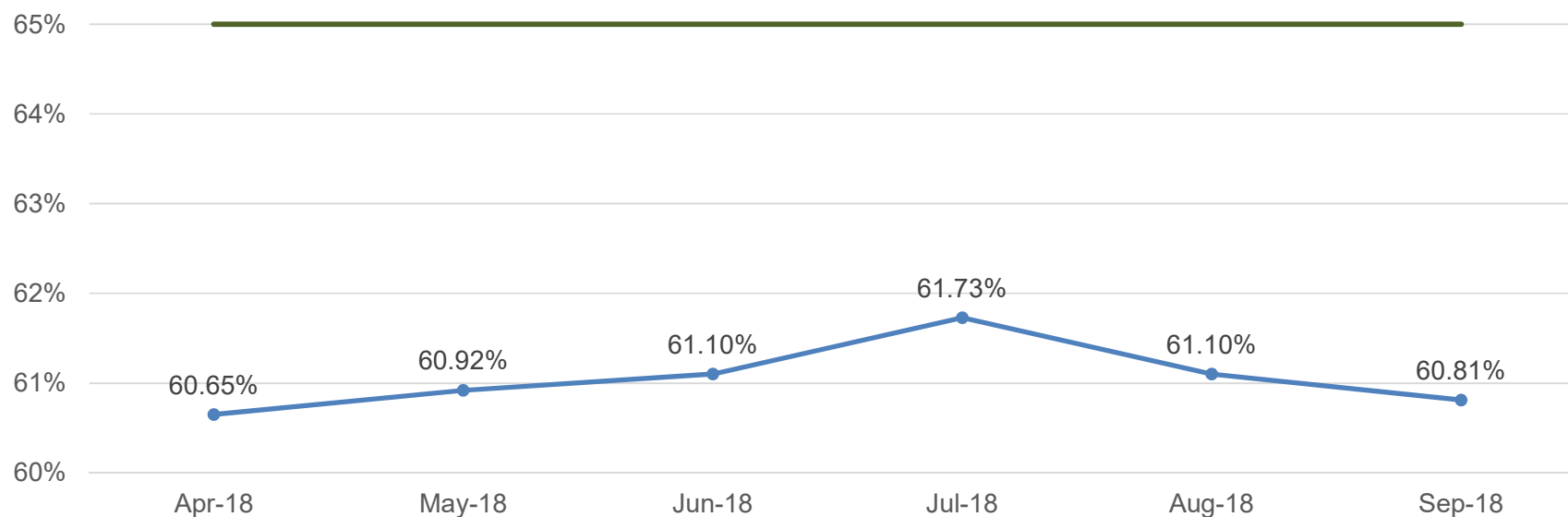
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Description	National ASCOF measure which records the proportion of eligible people in receipt of either a personal budget or a direct payment										
Benchmarking	Somerset's 17/18 outturn was 59.17%. National average for 16/17 was 89.4%.										
Polarity	Higher is better	Target	65%								
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18				
		60.65%	60.92%	61.10%	61.73%	61.10%	60.81%				
		A	→	A	↑	A	↑	A	↑	A	↓

Commentary and actions to be taken

Performance is gradually improving. Changes to the way that assessments are recorded introduced in August should see an improvement in performance over the next few months.



DTOC - Delays attributable to Adult Social Care

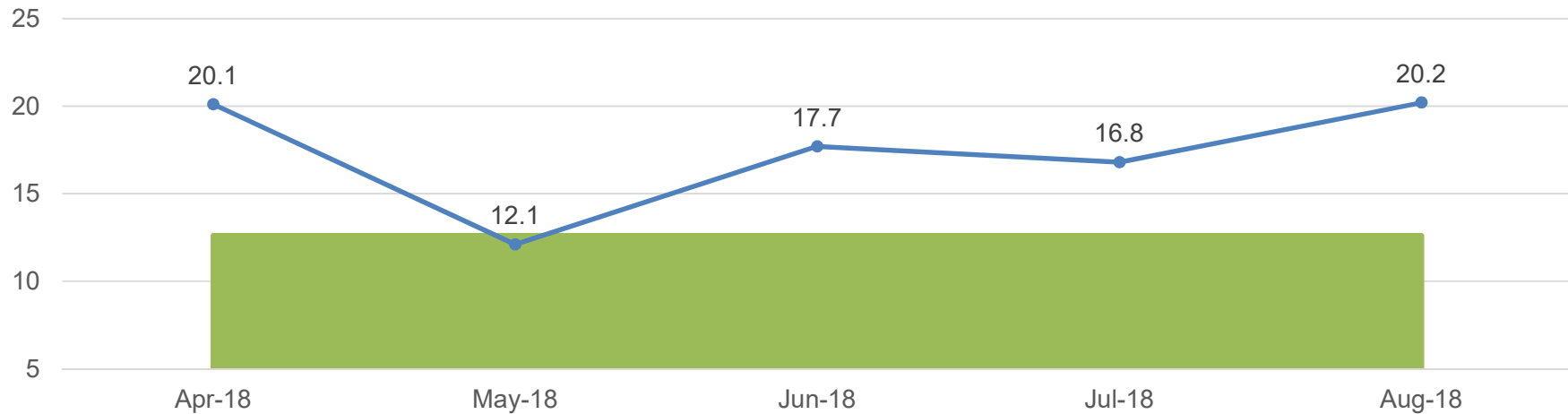
R



Description	The number of delayed hospital days per calendar day that are attributable to Adult Social Care.				
Benchmarking	New measure from 1st April 2018				
Polarity	Lower is better	Target	12.6 (delays per calendar day)		
	Apr-18	May-18	Jun-18	Jul-18	Aug-18
	20.1	12.1	17.7	16.8	20.2
	R →	A ↑	R ↓	R ↑	R ↓

Commentary and actions to be taken

This is a new measure introduced from April '18. The previous measure showed delays per 100,000 population but this current measure simply shows average delays per calendar day. May performance achieved the target but June & July performance has dipped. Although our Home First model of care is unaffected by seasonal demands as providers have guaranteed levels of business, our ability to source packages of care and expedite timely discharge from hospitals during July was compromised in some areas by reduced domiciliary care provision over the summer holiday period due to a limited provider workforce. Work is also being undertaken to enhance the discharge process and focus within Community Hospitals, where DToC performance is shown to be worse than within Acutes.



DTOC - Whole System (% of lost bed days per day)

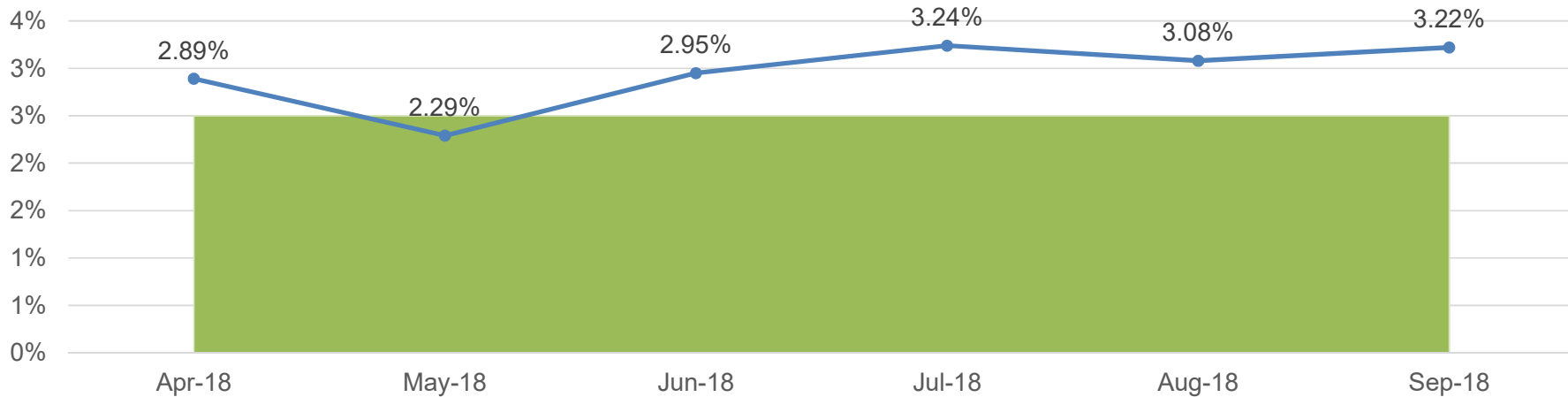
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Description	The proportion of the total available 'bed stock' that was unavailable due to delays					
Benchmarking	Outturn figure for March '18 was 3.02%					
Polarity	Lower is better	Target	2.5%			
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
	2.89%	2.29%	2.95%	3.24%	3.08%	3.22%
	A →	G ↑	A ↓	A ↓	A ↑	A ↓

Commentary and actions to be taken

Delayed Transfer of Care (DToC) measure looking at all delays (i.e. Health, Social Care and Both). There are a variety of factors that have impacted on this measure, which include the availability of packages of home care, the robustness of the social care resource in the east of the county, and system flow challenges through Home First pathways. In response to these challenges, our Principal Occupational Therapist is working with Home First Pathway 1 to understand the blocks. She is providing training to Home First workers around the accuracy and adequacy of goals set. She will also be rolling out training to providers to encourage them to be adopt less risk-averse practice that promotes people's independence.



No of new placements in Residential and Nursing Care in month (18-65)

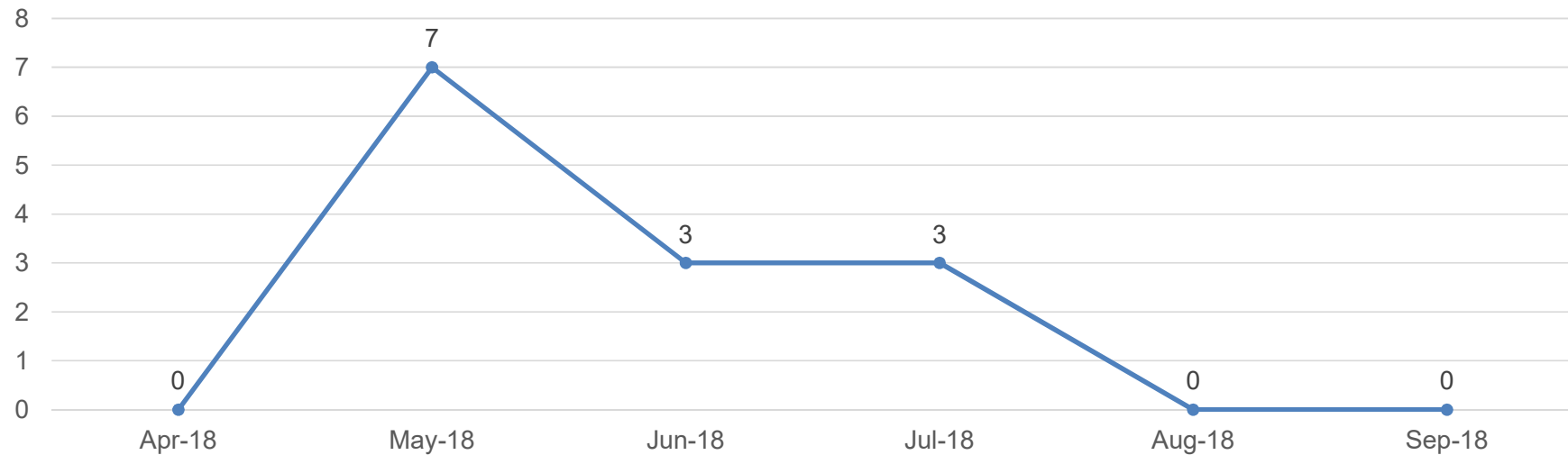
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Description	The number of permanent placements of younger adults (aged 18-64) in Residential and Nursing care.					
Benchmarking	Somerset's 17/18 outturn was 20.8 placements per 100,000 population. National average for 16/17 was 12.8 placements per 100,000 population.					
Polarity	Lower is better	Target	<20			
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
	0	7	3	3	0	0
	G →	R ↓	R ↑	R →	G ↑	G →

Commentary and actions to be taken

Practice change is resulting in lower admissions to residential and nursing provision for adults under 65 years compared with the previous year's outturn; this is in line with our Promoting Independence Strategy.



No of new placements in Residential and Nursing Care in month (65 +)

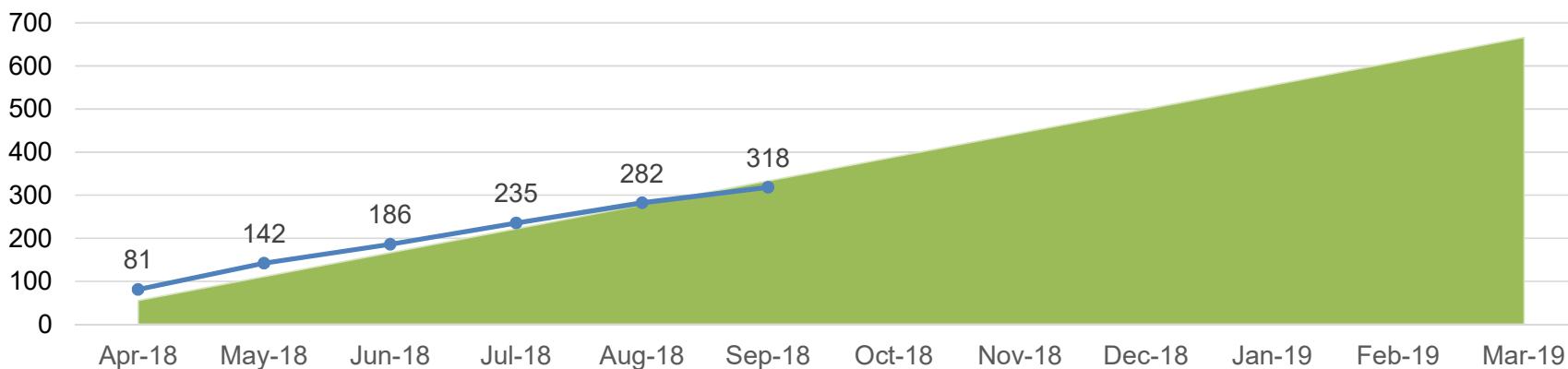
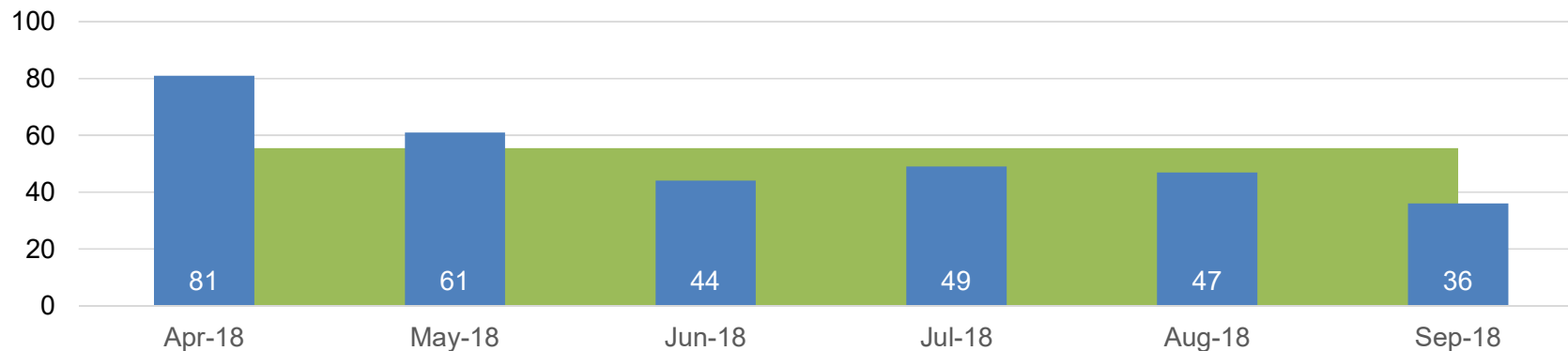
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Description	The number of permanent placements of older adults (aged 65+) in Residential and Nursing care.										
Benchmarking	Somerset's 17/18 outturn was 690.3 placements per 100,000 population. National average for 16/17 was 610.7 placements per 100,000 population.										
Polarity	Lower is better	Target	no more than 666 placements for year end, 55.5 per month.								
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18				
		81	61	44	49	47	36				
		R →	R ↑	G ↑	G ↓	G ↑	G ↑	G ↑	G ↑	G ↑	G ↑

Commentary and actions to be taken

Monthly average across the first half of the year is 53. The target is 55.5 per month. If we can sustain this level of placements then we will hit the target.



Proportion of total contacts handled resolved with no costed service by Somerset Direct

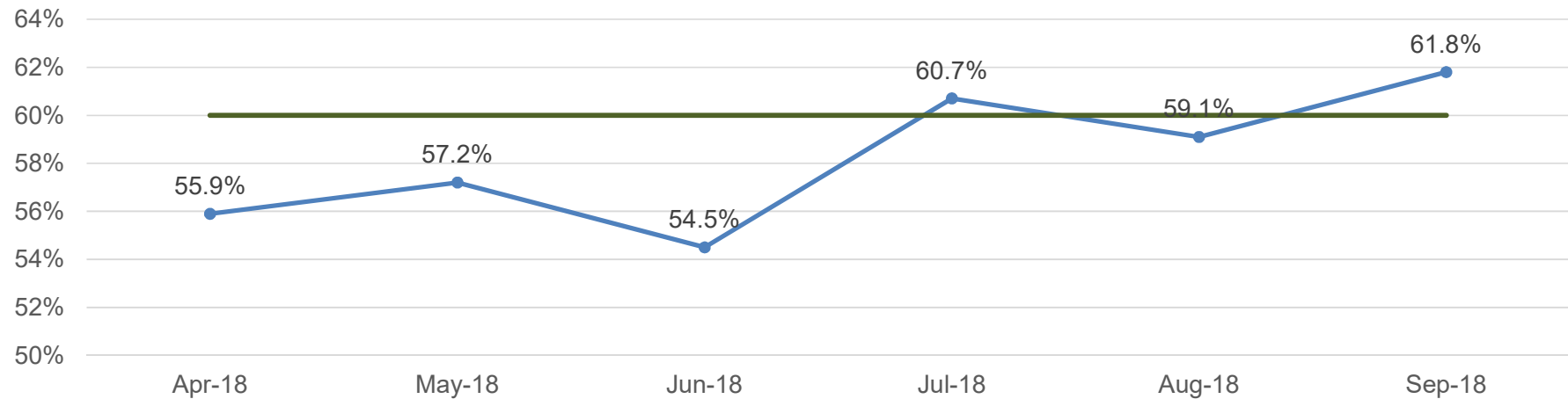
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Description	The proportion of all contacts handled by Somerset Direct where the recorded outcome was 'Signposted' - i.e. the call was resolved without the need to pass the call to a social work team (Adults Services)												
Benchmarking	Outturn for 17/18 was 53.8%												
Polarity	Higher is better	Target	60.0%										
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18						
		55.90%	57.20%	54.50%	60.70%	59.10%	61.80%						
		A	→	A	↑	A	↓	G	↑	G	↓	G	↑

Commentary and actions to be taken

July was the first month where the target was achieved and the average for the 3 months from July to September was 60.5%. This measure has a direct impact on the volume of contacts that are passed to operational teams



Breastfeeding continuation

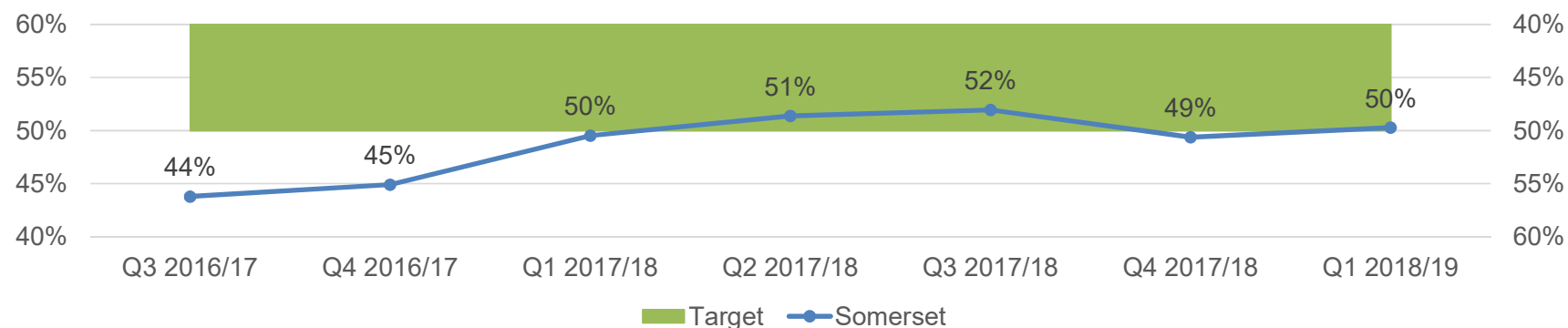
G



Description	Percentage of all infants due a 6-8 week check by a health visitor that are totally or partially breastfed.													
Polarity	Higher better		Target	>50%										
	Q3 2016/17	Q4 2016/17	Q1 2017/18	Q2 2017/18	Q3 2017/18	Q4 2017/18	Q1 2018/19							
	43.79%	44.91%	49.54%	51.38%	51.95%	49.37%	50.28%							
	N/A	➔	N/A	↑	N/A	↑	N/A	↑	N/A	↑	N/A	↓	G	↑

Commentary and actions to be taken

- Increases in breastfeeding are expected to reduce illness in young children, have health benefits for the infant and the mother and result in cost savings to the NHS through reduced hospital admission for the treatment of infection in infants. Breast milk provides the ideal nutrition for infants in the first stages of life.
- There is evidence that babies who are breast fed experience lower levels of gastro-intestinal and respiratory infection. Observational studies have shown that breastfeeding is associated with lower levels of child obesity. Mothers who do not breastfeed have an increased risk of breast and ovarian cancers and may find it more difficult to return to their pre-pregnancy weight.
- The proportion of children breastfed in Somerset remains above target and the overall rate for 2017/18 was 50.6% above target and compared with a reported England average of 44.4%.
- Breastfeeding rates are significantly lower in areas of increased deprivation and therefore the breastfeeding data is being used for the first time to support the development of the Somerset Breastfeeding strategy; to identify key areas of the county for targeted work and to highlight inequalities, with lower rates amongst babies in more deprived and urban areas.
- Health Visitors are trained to support parents with all aspects of infant feeding including support with breastfeeding. In addition, a multi-faceted approach is used in Somerset to promote and sustain breastfeeding including a 'Positive about Breastfeeding' scheme for local organisations and businesses, breast feeding volunteer champions and the promotion of baby wearing to promote feeding and attachment through sling libraries.



Number of GP practices receiving NHS health checks data electronically

A



Description

The NHS Health Checks programme is a mandated public health service. On completion of the health check the results of the check can be sent directly to GP Practices who will receive the read coded health check results through the pathology EDT system, which can then be added to the patient record. The application also supports the use of nhs.net to securely send a letter with the individual's results and any recommended follow-up to the practice. Practices that have not signed up to receive a paper copy of the read coded results and GP letter, which would then have to be manually entered into the patient record. Having an increased number of practices signed up to the Electronic Data Transfer (EDT) process assures us that the results of the health checks are received by a practice.

Polarity

Higher is better

Target

increase the number by 10%

Aug-18

33 of 66

A



Commentary and actions to be taken

As of the end of September there are 33 of the 66 Practices signed up to receive health check results electronically.

This approach demonstrates best practice, as it is the best method to ensure the results of the health check are received by the GP Practice, particularly for those who have a high risk of having a cardiovascular event e.g. a stroke or heart attack in the ten years following the check or who have triggered a filter for Diabetes or Hypertension.

Progress to date has been achieved through the programme which is led by ToHealth Ltd (the commissioned provider). Action taken to increase uptake includes a joint letter signed by Trudi Grant, Director of Public Health on behalf of Somerset County Council, and Sandra Corry, Director of Quality, Safety and Engagement on behalf of Somerset Clinical Commissioning Group, which has been sent to all Practices through the CCG weekly GP Bulletin encouraging Practices to sign up to the EDT, whilst also giving details on how to do so.

A key consideration for the target is that Practices can choose whether to sign up to this approach or not

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If you have any specific questions or comments on this publication, please contact the Planning and Performance Team on 0300 123 2224, or email performance@somerset.gov.uk